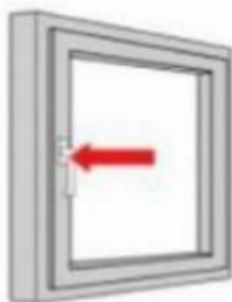


Windows at Rebslagervej

Features of windows & troubleshooting of stuck window

Most windows in Rebslagervej featuring 3 actions: closed, open and tilt (for ventilation).

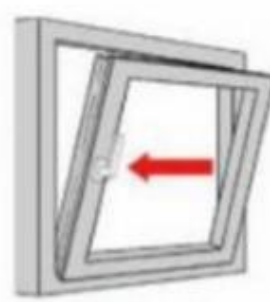
When you change the feature of the window **ALWAYS** push it firmly toward the frame in shut position. And **ONLY** afterwards turn the handle like in the pictures below:



Turn the handle DOWN:
window closed



Turn the handle HORIZONTALLY:
window opened



Turn the handle UPWARDS:
window tilted

If you are living on the ground floor, ALWAYS fully close your windows if you are not at home – for security reasons.

The windows have a built-in lock to help maneuver and keep the handle in the right position for different actions. If not properly used, this lock can block the window handle in the wrong position. For example, the window remains open with the handle down - or upwards. In this case the window **cannot be shut without releasing the handle lock**.

If this happens, then follow the below steps to solve the issue:

1. Locate the window handle lock: it is a little bit above the window handle on the edge of the window sash (red arrow shows it).



2. Push the flat side of the lock against the window sash: it is a little bit above the window handle on the edge of the window frame.



3. Now the door handle can be turned freely to the **right** position: check top pictures. Please make sure the window sash hinge side is fully close to the frame.

Now the window can be closed & used as usually.



If your window sash is stuck very close to the frame and the door handle cannot be turned at all, then you need to contact the service manager hf.service.manager@gmail.com or Housing Foundation at contact@housingfoundation.ku.dk for help.