

New collaboration with SSG about emergency shutdowns and building damage.

With effect from 1 December 2017, ØresundKollegiet has collaborated with the company SSG, on duty outside the normal opening hours of the administration, that is to say the service guard should not be used for the following acute situations, but by contrast, only if lack of access to various common facilities or if you should have locked out SSG handles all types of shutdowns and building damage. On call to the emergency number, SSG will assess the inquiry if it is of an acute nature or if it can be awaiting remedy the following weekday.

It will preferably be our own craftsmen who move out of acute injuries, but there will always be handled quickly and safely around the clock as SSG has all the craft "in house".

There will always be a person 24/7/365 on the mentioned phone number to guide you regarding the inquiry.

In case of large damage - fire damage e.g. - Or if the city experiences major water damage we will have priority status, ensuring short release time.

On the office answering machine, on the website and on our info boards, the telephone number will be informed.

The ØresundKollegiet's emergency telephone number for SSG is + 0045 70208139.

Examples of urgent inquiries:

- Exploded water pipes
- Failure of the main supply of heat (only in winter)
- Burglary or vandalism where subsequent cover / fuse is required
- Total stoppage of main drainage pipes
- Lifting failure
- Storm or fire damage, in case of consequential damage

Examples of non-acute things where remedies can wait:

- Drying faucets and running toilets
- Lack of heat on a single radiator
- A blocked kitchen drainage
- A fired fuse
- Washing machines or dryers that do not work
- Plugs or lamps that do not work

The above points are not exhaustive and should wait as it is expensive and unnecessary to get repaired outside normal working hours.